Forward Deployed Engineer

Full-time · Remote, U.S. · $140,000–$180,000 base salary plus equity

About Pacific Rx

Pacific Rx is a U.S. telehealth platform for GLP-1 and peptide therapy. Patients complete an online intake, a clinician licensed in their state decides on treatment, and a licensed pharmacy prepares and ships what is prescribed. We also partner with outside practices, such as longevity and weight-loss clinics, that send their patients to the platform and follow them through care.

We build the whole system ourselves: the patient experience, the clinician portal, the pharmacy portal and the clinic partner portal, on one codebase.

The role

You sit between our product and the people who use it every day: partner clinics and our clinicians. You learn how they work, find what slows them down, and ship the fix, usually within days. You own problems end to end, from the first conversation to production code and the follow-up that shows it worked.

What you will do

- **Bring clinic partners live.** Onboard practices onto the clinic portal: import their patients from CSV and FHIR R4 exports, set up their prescribing model and staff, and connect their systems through signed webhooks, API keys and MCP agent tools.
- **Work with our clinicians.** Sit in on reviews and video visits, then improve the review queue, note templates, prescribing, messaging and scheduling based on what you see.
- **Build the integrations partners ask for**, such as new EHR imports, lab workflows and custom domains, and turn one-off requests into features every clinic can use.
- **Be the technical point of contact** for partners during launch: answer questions, debug issues in production and write the documentation they need.
- **Protect patient data.** Work within our privacy rules: minimum-necessary sharing, explicit patient consent, audit logs on every access and no PHI in logs or emails.

What you need

- 3+ years building and shipping production web applications.
- Strong TypeScript, with experience across a React front end and a Node back end, and comfort with SQL and Postgres.
- You enjoy working directly with customers, turn vague requests into clear plans, and explain technical tradeoffs in plain language.
- You take ownership: you notice what is broken, fix it and make sure it stays fixed with tests.
- Care with sensitive data and a habit of reading the rules before bending them.

Nice to have

- Healthcare software experience: EHR integrations, FHIR, e-prescribing, HIPAA programs or clinical workflows.
- Experience with Stripe, Supabase, Vercel or building tools for AI agents.
- Time in a customer-facing or forward deployed engineering role.

Our stack

AREA	TOOLS
Front end	React 19, TanStack Router and Start, Tailwind, Vite
Back end	TypeScript and Express on Vercel, Postgres on Supabase
Integrations	Stripe, e-prescribing (WENO), Zoom Video SDK, FHIR R4 imports and webhooks
Quality	Vitest and end-to-end browser tests with Playwright

Compensation

ITEM	DETAIL
Base salary	$140,000–$180,000, depending on experience
Equity	Included
Type	Full-time employee
Location	Remote, United States

Interested? Email your resume and links to work you are proud of (GitHub, projects or writing) to **care@pacificrx.co** with the subject **Forward Deployed Engineer**.

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